

# Disability Access and Inclusion Plan 2025-2029





The City of Busselton  
acknowledges the  
First Nations peoples of  
Western Australia. We respect  
Elders past, present and  
future.

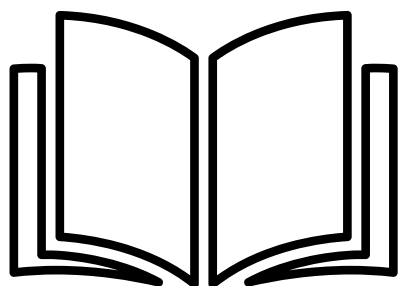


## About this book

This plan is written by the City of Busselton. When you see the word **we** it means the City of Busselton.



This book is written so it is easy to read. The first time we use hard words we write them in **blue** and explain what they mean.



A **DAIP** is a Disability Access and Inclusion Plan.

A plan is a list of things we will do.



You can get someone to help you

- read this book.
- understand what this book is about.



This plan is a **summary** of a bigger plan.

A summary shows the main ideas.

It does not show all the details.



This plan is a list of ideas to make life better for people in the City of Busselton.



**Access** means that everyone can use it.

**Inclusion** means that no one is left out.



This plan is for 4 years.

It is from 2025 to 2029.

We will check it every year.

We will listen to the community.



We can all help to make life better for our community.

# How we made this plan

We asked people questions.

We listened to their ideas.

We used these ideas to write this plan.

We listened to



- people with disability



- families



- carers

# Our goals

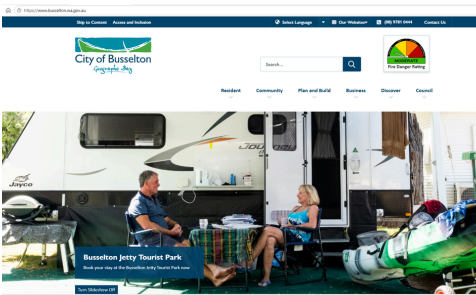
These are the things we want to improve for people.



Goal 1.  
Services and events.



Goal 2.  
Buildings and spaces.



Goal 3.  
Information and communication.



Goal 4.  
Staff that are helpful.



Goal 5.  
You can tell us if something is not working.



Goal 6.  
Having your say.



Goal 7.  
Work at the City.

# Goal 1

## Services and events

We want everyone to be able to



- come to our events.



- use our **facilities** and services.

Facilities means places like GLC and the library.



- enjoy books at our libraries.

## Goal 2

### Buildings and spaces

We want everyone to be included in our community.

We will make it easier to use things like



- buildings



- carpark



- playgrounds

## Goal 2 (Continued)



- paths

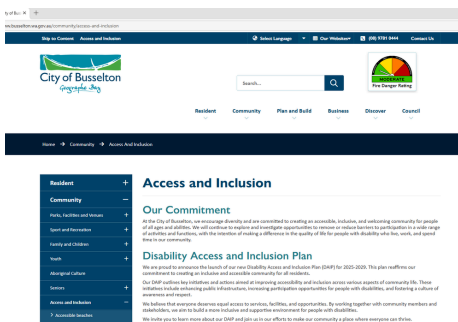


- beaches

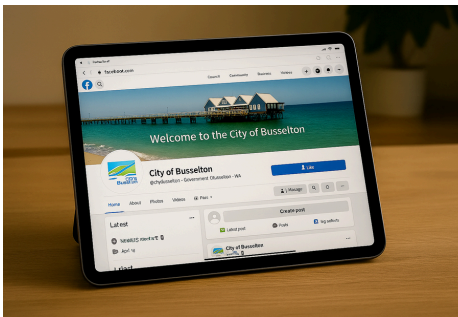
# Goal 3

## Information and communication

We want everyone to understand the information we give.



- website



- social media



- plans for the future

Future means at a later time.

## Goal 4

### Staff that are helpful



We want everyone to get good help from our staff.



We will teach our staff about access and inclusion.

## Goal 5

### Tell us if something is not working



A **complaint** is a way to tell us if you are not happy about something in the City of Busselton.

We will make sure everyone can make a complaint.

You can tell us something is wrong by

- talking to us
- filling in a form
- calling or emailing us

# Goal 6

## Having your say



We want everyone to be able to have their say in the City of Busselton.



We will tell people about the different ways they can have their say.



We have a Disability Access and Inclusion group.

This group and City staff will work together for better access and inclusion.

# Goal 7

## Work at the City



We want more people with disability to work at the City.



We will make it easier for people to get paid work.



We will work with services that help people find jobs.



This Easy Read book was written by the City of Busselton in April 2026.



Some of the pictures in this book come from a website called Canva.



Other pictures in the book come from the City of Busselton.



If you would like a full copy of our DAIP please phone 9781 0444.

## More information



You can call us.

phone 9781 0444



You can email us.

[city@busselton.wa.gov.au](mailto:city@busselton.wa.gov.au)

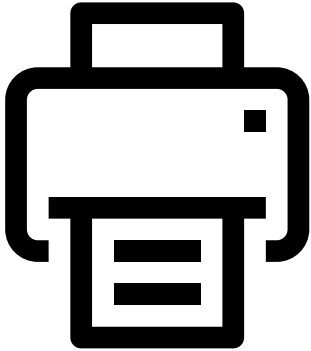


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- with larger letters

or



- sent by email

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We will help you.