

Noise Investigation Package

This Noise Investigation Package contains the document below to help us respond to your request:

- Noise Investigation Request Form
- Noise Log Sheet

To request a noise investigation, complete and return the enclosed 'Noise Investigation Request Form' and 'Noise Log Sheet' to enable the City of Busselton to process and investigate your noise concerns.

Before Lodgement

The City of Busselton considers it reasonable that in the first instance you attempt to resolve the issue by talking with the party making the noise. Should this be unsuccessful or you feel uncomfortable doing so, the City can assist further. Alternatively Citizens Advice Bureau provides a mediation service (08) 9221 5711 / www.cabwa.com.au

Log Sheet Requirements

To support investigation please record noise events over approximately two weeks however a shorter time frame may be sufficient depending on the severity. This information is used to determine the nature of the noise, detect patterns and identify possible action.

Legal Action

In some cases, legal action may be necessary to resolve a noise matter. Evidence given by affected persons may be vital to achieving a successful outcome. Anyone lodging a noise investigation request may be required to give evidence in court should the need arise.

Form Lodgment

If the City has provided you this form and not returned within 30 days the complaint file will be closed.

Should you require help completing the forms or require further information, please call Environmental Health Services on 9781 0471.

Please return the completed forms to:

City of Busselton
Environmental Health Services
Locked Bag 1
BUSSELTON WA 6280

Or email to city@busselton.wa.gov.au

All Communications to:

T (08) 9781 0444
E city@busselton.wa.gov.au

Locked Bag 1 Busselton WA 6280
www.busselton.wa.gov.au

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Noise Investigation Request Form

COMPLAINANT'S DETAILS

Name	
Residential Address	
Postal Address	
Contact Number/s	

Have you attempted to resolve this matter yourself? Yes No

Details of this action: _____

NATURE OF COMPLAINT

Source of Noise	
Address of Noise source	

Log Sheet Duration

Type of Noise	Construction site, power tools, swimming pool equipment, air conditioning unit, other noise.	Amplified music, party or musical instruments.
Log Duration	7 days	14 days

FURTHER COMMENTS

Please note:

- Whilst all complaints will remain confidential, the City of Busselton is subject to the Freedom of Information Act 1992.
- Should legal action be necessary, you may be required to give evidence in court.
- This form is to be completed in full, including the noise log sheet, prior to submission to the City of Busselton for investigation.

I wish to lodge a noise investigation request in relation to the details provided above.

SIGNED: _____ DATE: _____

All Communications to:

T (08) 9781 0444
E city@busselton.wa.gov.au

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Noise Log Sheet

DATE	TIME		DURATION	TYPE OF NOISE	DESCRIPTION OF NOISE
	Start	Finish			
<i>E.g. 01/01/10</i>	<i>1pm</i>	<i>3pm</i>	<i>2 hours</i>	<i>Loud stereo music</i>	<i>Loud music, could clearly hear bass. All doors and windows were closed.</i>

Signed _____ Date _____